

Live Online Video Support

Online Employee Assistance Services

Live Online Video sessions with an EAP Consultant

Online Video Support provides online access with EAP consultants to:

- Provide advice customized to your situation
- Answer questions
- Assist you with problem resolution

Benefits:

- No need to leave home or office for an appointment
- Professional and confidential
- Personal connection that comes with talking face-to-face
- Solution focused resolution to problems



Security and Confidentiality:

Physical, technical and administrative safeguards (including encryption techniques) are used to protect the confidentiality and security of personal information that may be transmitted using this service. Users correspond with their secure online Vsee account. Vsee uses end-to-end 256 bit AES, FIPS 140-2 certified encryption to guarantee that no services have access to the decryption keys and is fully HIPAA compliant.

For more information or to set up an appointment:

email: esupport@cascadecenters.com

visit: www.cascadecenters.com

call: 800-433-2320

Services offered online by Cascade are supportive, educational, and solution-focused. The intent is to assist in assessing the user's problem and making a referral for ongoing treatment if needed. There are instances where online support is not an appropriate service. Online support is not a crisis service and does not take the place of face-to-face behavioral healthcare services. Those under the age of 18 years of age are not eligible for this service.



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